FACSIMILE RESPONSE REQUESTED

TO: Clinton Healthcare, LLC

c/o Chris Turner (ADMINISTRATOR)

c/o Jennifer Brown

FROM: Denise Newsome AT REQUEST Of Pearl Newsome (03-02-30)

I Pear 1 Newsome authorize

My Signature (Electronic) for this

Cocument Pearl newsome

to be used by my daughter (Denise Newsom)

DATE: March 22, 2019

RE: 03/21/19 ADVERSE AFFECTS OF MULTIPLE MEDICINES GIVEN TO PEARL NEWSOME "ALL" AT

ONE TIME

03/20/19 DEMAND TO MAKE ADJUSTMENT TO DISTRIBUTION OF MEDICINES "REFLECTING" ISSUANCE OF "1" and/or "ONE" Daily OF BLOOD PRESSURE MEDICINES - "NOT 'ALL' TO BE ADMINISTERED IN THE FIRST ISSUANCE OF MEDICINES FOR THE DAY, etc.

PLEASE PLACE THIS FAX IN THE CLINTON HEALTHCARE, LLC RECORDS OF PEARL **NEWSOME (03/02/30) - ROOM 101**

ON 03/21/19:

Arrived at Clinton Healthcare, LLC (Located at 1251 Pinehaven Drive, Clinton, MS 39056) at approximately 9:30 a.m. to visit Mother (hereinafter, Pearl Newsome) [03-02-30] and was advised that she was in Rehab. Went to Rehab and saw that she was with Jessica (Therapist). Jessica brought to my attention concerns of my Mother **not KNOWING** the Year. Advised that on YESTERDAY (03-20-19) she knew the Year as well as the DATE (03/20); however, in a 24-Hour Period that her condition could DETERIORATE so DRASTICALLY when she was SINGING, LAUGHING and TALKING with Family & Friends that came in to visit on the day before (03/20/19) evening. Advised HOW WELL she did in Therapy at St. Dominic (on 03/20/19) – i.e. ability to do 1 Lap with walker, rest and then do ½ Lap with walker, Cognitive Testing, Exercises, etc. based on the instructions being given. **Based on such assessment** we believe St. Dominic's Staff believed Pearl Newsome [03/02/30] was ready and okay to be TRANSPORTED to In-House Rehabilitation Facility and that the use of FAMILY/Personal Transportation.

Jessica advised that Mother had complained about feeling DIZZY and again, concerns of NOT being aware of current information (i.e. as dates, etc.) <u>Upon asking my Mother what was going on, she advised me that they had given her SO MUCH Medicine – ALL AT ONE TIME - and that she was DIZZY and NOT feeling well!</u> Advised of my concerns of NOT knowing what her VITAL SIGNS are showing; however, she was being prepared for PHYSICAL THERAPY – with KNOWLEDGE of her recent HEART PROCEDURE, etc. – i.e. LEAVING a reasonable mind to conclude INCONSIDERATION and LACK OF CONCERN for her HEALTH! It was ONLY "AFTER" CONTINUED Complaints from myself as well as MY MOTHER demanding that she be taken back to her Room (101), was she returned!

Mother was returned to her Room (101) where we met with Areletta (sp?)

Mother VITAL SIGNS were taken: **BLOOD PRESSURE** 122/**52** (10:15 a.m.)

Mother asked to be put back in bed **because was NOT FEELING WELL!** Mother having **a SERIOUS Heart Procedure** done approximately SIX days (03/15/19)

Advised Areletta that I would like to speak with "DON" (Director of Nursing) and she advised "No Problem!"

Shortly after Areletta's leaving, saw Tonja Johnson (*not knowing who she was at the time*) in with Administrator (Chris Turner)

At 11:00 a.m. checked Mother's Sugar with HOME Monitor – Reading showed 215

At 11:35 a.m. Nurse (Marietta (?)) checked Mother's Sugar – Reading showed 230

Marietta was asked whether 230 is HIGH? She advised, yes, and would be giving *her INSULIN!*

IMPORTANT TO NOTE: Pursuant to St. Dominic's INSTRUCTIONS, Pearl Newsome (03/02/30)

was DENIED her Morning Dose of GLIPIZIDE-METFORMIN – i.e. this is the Medicine requiring

2 in Morning and 1 in Evening

Checked with Jennifer Brown to advise of some concerns and request to speak to the "DON" who she advised is Tonja Johnson (sp?). Advised Brown that Areletta (sp?) said she would let Johnson know that we wanted to talk with her. However, when Johnson FAILED to come to my Mother's (Pearl Newsome [03/02/30] Room, this is when I went to Ms. Brown.

My Sister (Maureen) arrived. Advised her of what was going on.

Jennifer Brown came to take me to visit with "DON" Johnson. Maureen was asked to come as well!

Returned to the Room to get some water at which time Nurse Marietta brought INSULIN to administer to Mother (Pearl Newsome).

Returned to meeting with "DON" Tonja Johnson.

"DON" Johnson advised Mother was given the following Medicines during **FIRST** Rounds:

Norvasc – For **HIGH Blood Pressure**

Aspirin

Hydralazine – For **HIGH Blood Pressure**

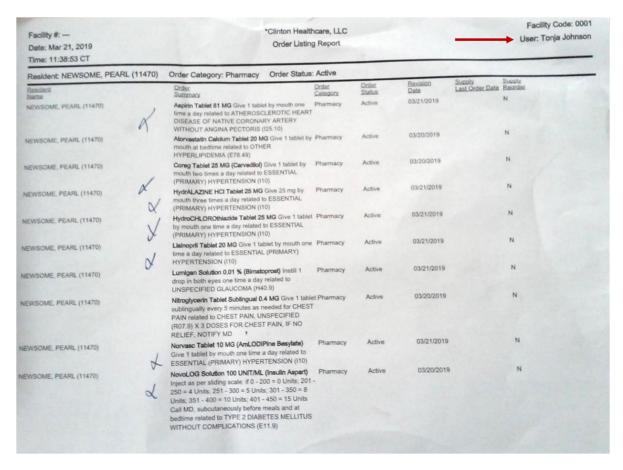
Hydrochlorothiazide – For **HIGH Blood Pressure**

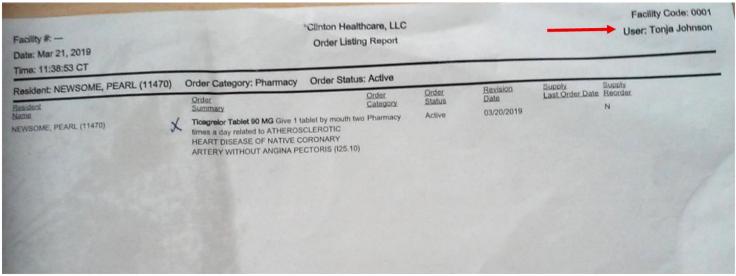
Lisinopril/Prinvil – For **HIGH Blood Pressure**

Ticagrelor - Blood Thinner

Johnson advised that Mother was being given Insulin *rather than* Glipizide-Metformin, mentioning something about being put on the "SLIDER" – i.e. *whatever that means*. Johnson advised **the DISCONTINUING** of the Glipizide-Metrormin. Concerns were shared of St. Dominic's Doctor(s) advising and providing a **LISTING** of **Medicines to CONTINUE**; moreover, the **NEED to work** Mother (Pearl Newsome) back into a SCHEDULE which she is accustomed to at home – i.e. PREPARING her to RETURN home and **RESUME her NORMAL Day-To-Day ACTIVITIES...** - i.e. **NOT** into the DIRECTION that Johnson, etc. was TAKING her that is **CONTRARY** to the INSTRUCTIONS given by St. Dominic Doctor(s) and/or Medical Staff, etc.

The following is a PHOTO of the document Clinton Healthcare, LLC's "DON" (Tonja Johnson) provided my Sister Maureen.





IMPORTANT TO NOTE: <u>The ABSENCE</u> of the *GLIPIZIDE-METFORMIN* as Johnson advised had been DISCONTINUED (it appears) <u>against the</u> INSTRUCTIONS of Doctor(s)/Medical Staff at St. Dominic!

Clinton Healthcare, LLC's "DIRECTOR OF NURSES" (Tonja Johnson) was TIMELY, PROPERLY and ADEQUATELY NOTIFIED of our CONCERNS and the ADVERSE IMPACT of the Administration of "ALL" Blood Pressure Medicines being given to Pearl Newsome (03-02-30) in the **FIRST Rounds** (First distribution of Medication for the day).

Johnson WAS ADVISED that we were requesting IMMEDIATE ADJUSTMENT in the administration of my Mother's (Pearl Newsome) BLOOD PRESSURE Medicines as it relates to her!

Walmart Pharmacy 1710,	950 Highway 80 E Clinton, MS 390565203, (601)	924 - 8778
Current lisinopril (Prinivil	20 mg oral tablet) 1 tab Oral (given by mouth) eve	ry day. Refills: 0.
Last Dose:	Next Dose:	
Medications That Have Not	Changed	
Other Medications		
NEWSOME, PEARL	MRN 100165229 FN 2100523145	03/20/2019 11:43:33 4 of 28
bimatoprost ophthalmic (Lumigan 0.01% ophthalmic solution)	
	Lumigan 0.01% opninalmic solution)	
Last Dose:	Next Dose:	
Last Dose:	Next Dose:	_
Last Dose: glipiZIDE-metformin (gli	Next Dose:piZIDE-metformin 2.5 mg-500 mg oral tablet)	
Last Dose: glipiZIDE-metformin (gli	Next Dose:	
Last Dose: glipiZIDE-metformin (gli Last Dose:	Next Dose:	v dav.
Last Dose: glipiZIDE-metformin (gli Last Dose:	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever	y day.
glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin Last Dose:	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose:	y day.
glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose:	y day.
Last Dose: glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin Last Dose: No Longer Take the Followi	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose:	i)
Last Dose: glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin Last Dose: No Longer Take the Followi	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose: ng Medications g oral tablet) 1 tab Oral (given by mouth) every day.	is
Last Dose: glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin Last Dose: No Longer Take the Followi losartan (losartan 100 mg Stop Taking Reason: Physic	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose: ng Medications g oral tablet) 1 tab Oral (given by mouth) every day. cian Request	is a second of the second of t
Last Dose: glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin Last Dose: No Longer Take the Followi losartan (losartan 100 mg Stop Taking Reason: Physic	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose: ng Medications g oral tablet) 1 tab Oral (given by mouth) every day. cian Request 00 mg oral tablet, extended release) 1 tab Oral (given by mouth)	is a second of the second of t
Last Dose: glipiZIDE-metformin (gli Last Dose: pravastatin (pravastatin Last Dose: No Longer Take the Followi losartan (losartan 100 mg Stop Taking Reason: Physic metoprolol (Toprol-XL 20	Next Dose: piZIDE-metformin 2.5 mg-500 mg oral tablet) Next Dose: 20 mg oral tablet) 1 tab Oral (given by mouth) ever Next Dose: ng Medications g oral tablet) 1 tab Oral (given by mouth) every day. cian Request 00 mg oral tablet, extended release) 1 tab Oral (given by mouth)	is a second of the second of t

Johnson advised that Medicines are distributed approximately FOUR (4) TIMES a day: 6:00 A.M., 11:00 A.M., 4:30 P.M., 8:00 P.M. (i.e. with a 2-Hour Window from these times...)

IMPORTANT TO NOTE: <u>The DEFIANCE</u> of Clinton Healthcare, LLC and/or Director of Nurses (Tonja Johnson) to the INSTRUCTIONS provided by Doctors/Medical Staff of St. Dominic (Hospital from which Pearl Newsome [03-02-30] was DISCHARGED)! Moreover, the INSTRUCTIONS issued to her from me (Denise Newsome – the DAUGHTER of Pearl Newsome – pursuant to Mother's INSTRUCTIONS and COMPLAINTS of ADVERSE AFFECTS on her body!)

ALTERNATIVE(S) PROVIDED TO CLINTON HEALTHCARE, LLC/"DON"

TONJA JOHNSON: Advised of my CONCERNS REGARDING the ADVERSE impact of TAKING "ALL" of these Medications at "ONE" time and requesting that they be administered **at DIFFERENT times** rather than "ALL" at "ONE" time – i.e. for instance/example **"IF"** prescribing Medicine to LOWER Blood Pressure (in KEEPING with "HOW" Pearl Newsome (03/02/30) does it at "HOME."

- (a) That *Norvasc and Hydralazine* be provided to Mother during **FIRST** Round.
- (b) Hydrichlorothiazide be provided at **SECOND** Round.
- (c) <u>Lisinopril be provided at **THIRD/LAST** Round</u>.

Johnson was advised that Doctor(s) at St Dominic gave SPECIFIC instructions on the IMPORTANCE of consistency in Mother (Pearl Newsome [03-02-30]) taking Medicines at approximately the SAME time everyday – i.e. with EMPHASIS on the Blood Thinner Medication!

Johnson was ADAMANT about <u>CONTINUING</u> to give my Mother (Pearl Newsome [03-02-30]) "ALL" of the "ONE" time Medications during the FIRST Round. Advised her that I would be contacting St. Dominic regarding this and WILL be providing our "WRITTEN" request for "HOW" Medications are to be administered. AGAIN concerns of the ADVERSE affects/feelings my mother CONVEYED were MADE KNOWN!

Johnson was advised to share our CONCERNS and our TIMELY DEMANDS regarding the administration of Mother's Medication with Dr. Estes!

PLEASE BE ADVISED: We are requesting "IN WRITING" from Dr. Tim Estes <u>if the following a "YES" or "NO" can be met as it relates to Mother's (Pearl Newsome [03-02-30] BLOOD PRESSURE Medicines</u>? If "NO" please provide us with a "WRITTEN" Explanation as to WHY! The following is what we are presenting as SUGGESTIONS through our demands and is provided as a GUIDE to Dr. Estes in which *his MEDICAL Opinion* is sought <u>as the Medical Physician for Clinton Healthcare</u>, LLC, and/or Physician that has been ASSIGNED to my Mother, etc.

(a)	That <i>Norvasc and Hydralazine</i> be provided to Mother during FIRST Round.	YES	NO
(b)	That Hydrichlorothiazide be provided at SECOND Round.	YES	NO
(c)	Lisinopril be provided at THIRD/LAST Round.	YES	NO

Johnson was advised that we will be <u>PUTTING in WRITING</u> our DEMANDS regarding the Administration of Mother's (Pearl Newsome [03-02-30]) Medicines and IF "Clinton Healthcare, LLC," its Medical Staff and Administrative Staff, etc. can assist in making these NECESSARY adjustments for the IMPROVEMENT of my Mother's (Pearl Newsome [03/02/30]) REHABILITATION!

About 3:50 P.M. went to speak with Jennifer Brown; however, Chris Turner (Administrator) was there and asked, if there was something he could help me with. Advised Mr. Turner of my concerns.

Requested Name of Pharmacy providing Mother's (Pearl Newsome [03-02-30]) Medicines and Johnson advised this was COVENANT.

Requested to see that Medicines for Mother are LABELED for her. Turner said that was okay. Requested to review Medicines.

Advised Turner that I spoke with Dr. McDaniels' Nursing Assistant (at St. Dominic) regarding instructions given us. She CONFIRMED that Medicines CAN be DISTRIBUTED/ADMINISTERED as we have requested/demanded – i.e. NOTING that with 24-Hour Window "HOW" **NOT** to miss with "ALL." She was advised of the a scenario similar to that above to INDICATE that at LEAST "TWO" of the Blood Pressure Medicines were suggested for the FIRST Round...

Turner advised that he did NOT see a problem with our request(s)/demand(s)

ON 03/22/19:

At about 9:10 A.M. Nurse Amarri (?sp) came in to provide my Mother (Pearl Newsome [03/02/30]) with her Medicines. Amarri was advised of the demands made in the administering of BLOOD Pressure Medicines; however, advised that she has NOT been given such instructions and has **NOTHING "IN WRITING"** advising her. I requested to know which Medicines are being given/administered and was provided with a LIST which included the following:

DATE: 03/22/19					
DRUG	TIME(S) PER DAY	TIME(S) TAKEN			
amLODIPine/Norvasc (10 mg)	1	9:10 A.M.			
Aspirin (81 mg) - CHEWED	1	9:10 A.M.			
atorvastatin/Lipitor (20 mg)	1 – at BEDTIME				
carvedilol (25 mg)	1	9:10 A.M.			
hydralazine (50 mg)	1 – 3 Times a DAY	9:10 A.M. /			
hydrochlorothiazide (25 mg)	1	9:10 A.M.			
lisinopril/Prinivil (20 mg)	1	9:10 A.M.			
Nitroglycerin (0.4 mg sublingual tablet)	1 – DISSOLVE under Tongue	Every 5 minutes as needed for			
		Chest Pain			
Ticagrelor (90 mg)	2	9:10 A.M. /			
Bimatoprost ophthalmic/Lumigan					
(0.01% ophthalmic solution)					
glipizide-metformin (2.5 mg-500 mg)	2 Tablets (Morning) 1(Evening)	/			
Pravastatin (20 mg)	1				
DO NOT TAKE: losartan 100 mg metoprolol/Toprol-XL 200 mg					

At 9:35 A.M. Mother's Sugar was taken with her "HOME" Monitor and **read "291!"**

She was later taken to Rehab. While I wanted to remain and watch, Chris Turner advised that this COULD NOT be done! Mentioning something about CLIENTS!

PLEASE BE ADVISED, my OBSERVATION was being made LOOK IN through the GLASS WINDOW! My Mother is a PATIENT here at Clinton Healthcare, LLC, and I do NOT recall seeing ANYTHING in the documentation advising that I COULD NOT observe my Mother (A PATIENT) doing Rehab. At St. Dominic, I was ALLOWED to sit IN THE Rehab FACILITY and observe as well as ENCOURAGE my Mother with her Rehab.

PLEASE BE ADVISED: I am requesting a "COPY" of the document EXECUTED regarding my Mother's (Pearl Newsome [03/02/30] REHAB procedures in that it is DISTURBING that Family/Children are NOT allowed to OBSERVE through the Glass Window "HOW" their Parent(s)/Love Ones are doing!

MEALS ISSUE:

BREAKFAST: My Mother did <u>NOT</u> want the Breakfast brought in because I had brought her FRUIT Juice (Freshly Blended with MULTIPLE Fruits) as she has at HOME and she was NOT HUNGRY! We did take the Milk and the Aide said that she will bring TWO More so that she can have it for the "FROSTED FLAKES" brought in from HOME that my Mother likes for Breakfast with her "FAVORITE" Bowl, Spoon and Fork!

LUNCH: Lunch was brought in. Aide was advised that Mother's (Pearl Newsome [03/02/30]) Lunch has been brought in. That the BLENDED Soup that she likes has been brought in from HOME. Requested that they LEAVE the Pudding and Ice Tea. The Soup brought in from home having VEGETABLES, MEATS, etc. Blended into what we call a SOUP! Mom was given a SMALL Glass of the Soup which she FINISHED in FULL!

FAMILY DRAMA:

PLEASE BE ADVISED that on 03/20/30, upon my (Denise Newsome's) EXECUTION of "ALL" Documents for my Mother's Admission, Jennifer Brown was **TIMELY**, **PROPERLY** and **ADEQUATELY NOTIFIED** of my handling of my Mother's (Pearl Newsome [03/02/30]) Affairs. Brown advised the **IMPORTANCE** of a "*Power of Attorney!*" I advised, her that we are in the process of getting the proper documentation!

My Sister Cloteal Turner came into the Room and advised that Jennifer Brown advised her that she **was NOT** given my Siblings names; wherein Ms. Brown was provided with the Siblings Names as well as City/State where each LIVED!

Brown was **TIMELY, PROPERLY** and **ADEQUATELY NOTIFIED** of my Mother's (Pearl Newsome [03/02/30]) Health and the RECENT Heart Procedure done; as well as **VERBALLY** NOTIFIED that such DRAMA **was NOT** to be had! Instead, Jennifer Brown **DID KNOWINGLY** and **WILLINGLY** allow herself to be DRAWN in **against the REQUEST of my Mother** and myself to CREATE a "PUBLIC SCENE!" Moreover, Brown approached the SIDE of my Mother's Bed with Cloteal FORCING my Mother into a COMPROMISING situation, placing her **UNDER DURESS** to provide a RESPONSE!

NEVERTHELESS, Brown came into my Mother's Room (101) with Cloteal to get a VERBAL approval which CLEARLY showed my *MOTHER'S RELUCTANCE!* It was during this time that I ADVISED Ms. Brown of **the FALSE Statement** made to Cloteal; wherein, Brown advised that I had INDEED provided her with my Siblings Names, etc. I believe the SCENE was UNCALLED for and was handled in **a VERY UNPROFESSIONAL Manner**, given the **LENGTHY Conversation 1** had with Jennifer Brown on 03/20/30, during ADMISSION!

Ms. Brown and Cloteal <u>sought to get PERMISSION</u> for the PROVIDING of INFORMATION regarding my Mother (Pearl Newsome [03/02/30]) upon PLACING my Mother <u>under PRESSURE and DURESS</u> — which **is UNACCEPTABLE!** Advised that <u>NO other</u> Children are to address DECISIONS; again, the proper documentation to be provided to Clinton Healthcare, LLC.

Ms. Brown on 03/02/30, was advised of the information provided to St. Dominic's Medical Staff of my (Denise Newsome) being the ONLY person NAMED out of her EIGHT (8) Children Pearl Newsome advised to be approached that she is COMFORTABLE with making DECISION(S) regarding her HEALTH! Ms. Brown proceeded to provide me with the Clinton Healthcare, LLC's "On Your Behalf" Handbook; therefore, a REASONABLE mind may also conclude that she was TIMELY, PROPERLY and ADEQUATELY advised of our Family Matter; furthermore, CONFIRMED her UNDERSTANDING. Nevertheless, my Mother was EXPOSED and SUBJECTED to UNWARRANTED and UNDUE DURESS/PRESSURE, etc.

With that being said, **PLEASE BE ADVISED**, we are requesting that this FACSIMILE be placed in Pearl Newsome's (03/02/30) Clinton Healthcare, LLC's File. Moreover, "ALL" documents requesting Pearl Newsome's APPROVAL be brought to MY (Denise Newsome's) ATTENTION!

WE ASK THAT THIS INFORMATION BE TAKEN AS "HIGH PRIORITY"

and UNDERSTAND the CRITICAL NATURE of the Situations that have been CREATED as a direct and proximate result of Clinton Healthcare, LLC's and/or its Staff/Employees FAILURE to COMPLY with our request that we were ASSURED was being handled.

WE FURTHER ASK THAT "NO" RETALIATION MEASURES BE TAKEN AGAINST PEARL NEWSOME (03/02/30) and MYSELF AS A DIRECT AND PROXIMATE RESULT OF MY and MY MOTHER HAVING TO SUBMIT THIS FACSIMILE FOR IMPLEMENTATION!

We look forward to receiving the information requested **MOST URGENTLY**! Should either of you have further questions, concerns and/or comments, please do NOT hesitate to contact me (Denise Newsome) DIRECTLY at (601) 896-5741 and/or Post Office Box 415, Utica, Mississippi 39175!

With Warmest Regards,

Denise Newsome